## TOWN OF GREENVILLE ORDINANCE NO. 2013-WR-009

## RESOLUTION CONCERNING THE TURN OFF OF WATER SERVICE DUE TO EXCESSIVE WATER USAGE CAUSED BY A LEAK ON CUSTOMER PROPERTY SERVICE BY THE GREENVILLE MUNICIPAL WATER UTILITY OF GREENVILLE, INDIANA

WHEREAS, the Town of Greenville Water Utility Council is responsible for protecting the financial interest of The Greenville Water Utility of Greenville, Indiana and;

WHEREAS, from time to time a water line leak or leaks may occur on customers property which could cause an excessive water bill and burden on a customer and;

WHEREAS, the water line leak or leaks may cause an unfair burden on the Greenville Water Utility for collection of charges for the water service;

NOW, THEREFORE, BE IT ORDAINED BY THE WATER UTILITY COUNCIL OF THE TOWN OF GREENVILLE, INDIANA, AS FOLLOWS:

1. If any or all of the following situations exist the Greenville Water Utility Superintendent by his discretion has the authority to terminate a water customer's service until such time the water leak or leaks are corrected and inspected by the Greenville Municipal Water Utility through flow meter observance.

- It is determined that an excessive water leak exist through observance of ground water present or meter box flow meter examination or both.
- It is determined that the amount of water usage may cause a customer's account to go into default.
- Customer has not corrected the water leakage after being informed of the leak within a reasonable time.
- Customer payment by check has been returned because of non-deficient funds.
- > Customer payment does not paid full amount due.
- Customer home where service is provided has been placed into a foreclosure process.
- Disconnection would be in the best interest of protecting the Greenville Municipal Water Utility collection of bad debt.
- 2. After signing of this Resolution its effective date shall be January 1<sup>st</sup>, 2013.

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ADOPTED BY THE WATER UTILITY COUNCIL OF GREENVILLE, INDIANA, ON THE 11th DAY OF FEBRUARY, 2013.

PRESIDENT OF THE WATER UTILITY COUNCIL OF GREENVILLE, INDIANA

**TALBOTTE RICHARDSON** 

JACK TRAVILLIAN, CL/ERK/TREASURER

## PREPARED BY: RANDAL JOHNES

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